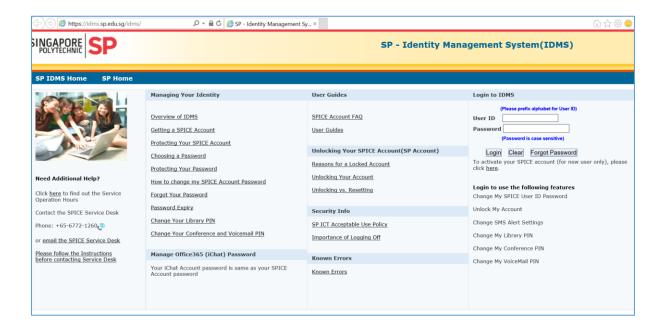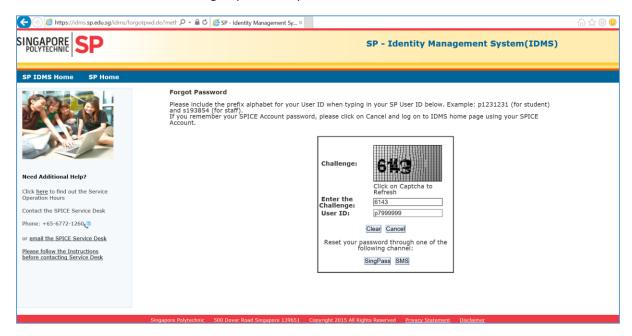**Resetting your iChat email password**
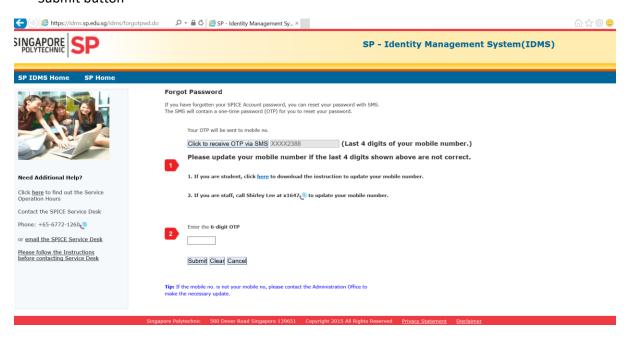
1. From 6 Feb 2017 onward, all SP Student iChat Email Account password will be synced with SPICE account password. You will be able to use your SPICE account password to login to your iChat Email Account.

2. In the case that you have forgot your SPICE account password, you can reset thru IDMS (https://idms.sp.edu.sg) by clicking on the "Forgot Password" button

3. Enter the Challenge and your student id (e.g p7999999) and click on the SMS or SingPass button to continue with the resetting of password process

4. If selecting SMS option, click on the "Click to receive OTP via SMS" button to receive the SMS containing the OTP thru your mobile phone. Enter the 6 digits OTP you received and click on the Submit button

5. Enter the new password and click on the submit to complete the process